



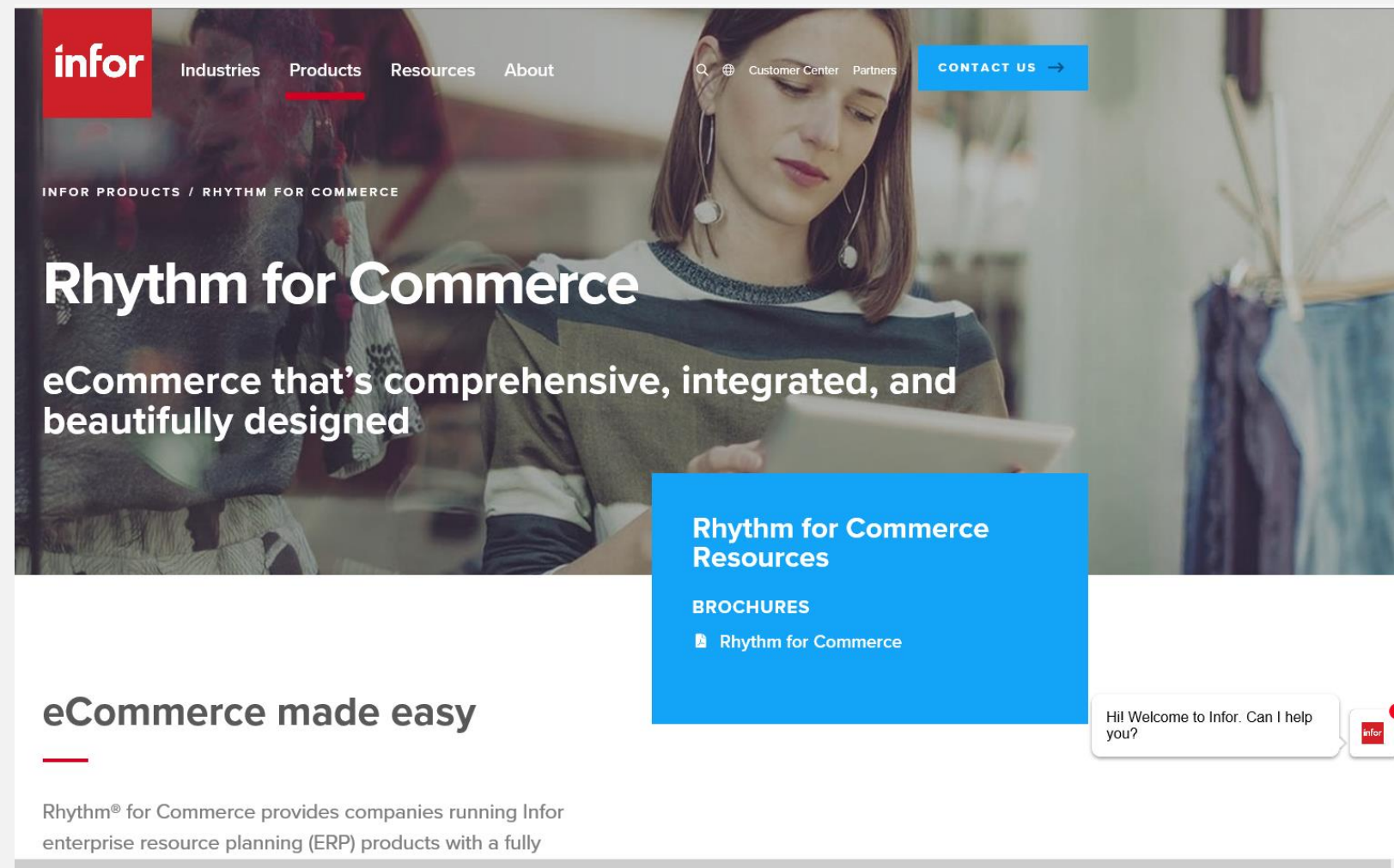
Rhythm for Commerce Resource Guide

Last update: February 21, 2020

Audience

Each Rhythm for Commerce resource listed in this document is labeled for its audience: Customer, Partner and Infor Employee.

Product Site



Rhythm for Commerce Product Site

- Rhythm for Commerce has a public Product page on the Infor.com site
- Go to <https://www.infor.com/products/rhythm-for-commerce>
- Includes a link to the downloadable [Rhythm for Commerce brochure](#)

Infor Communities

New Customer-focused Digital Community

- Customer-focused [Rhythm community](#) on the Infor Communities site
- To get started:
 1. Go to [Infor Communities](#)
 2. Click on **Register** under **Customer Groups**
 3. Complete all the required fields on the **Request Login** screen
 4. Once you receive your login, go back to the site. You will land on the **Home** page of the site
 5. Click on **Communities** > **Find a Community** or the **Find a Group** blue button
 6. Find **Rhythm** and then select **Request to Join**
 7. Once you've joined the [Rhythm community](#), you will find it under **My Communities** on the main toolbar

Rhythm

Welcome to our community page for Rhythm users. Rhythm® for Commerce provides companies running Infor enterprise resource planning (ERP) products with a fully integrated multi-tenant eCommerce solution.

Events

Save the Date March 2, 2020 - Rhythm User Group at Inspire 2020
March 2, 2020 03:30 PM GMT

[Register Today!](#)

Latest Files

- [Rhythm for Commerce - Getting ready for CPQ](#)
February 7, 2020 - 07:32 AM
- [Rhythm for Commerce Resource Guide for Customers](#)
February 7, 2020 - 07:00 AM

[VIEW MORE](#)

Latest Posts

[Save the Date March 2, 2020 - Rhythm User Group at Inspire 2020](#)
Posted By [Yvonne Cheslog](#)
December 10, 2019 12:26 PM

Announcements

Files

Announcement Lists

[Unsubscribe from Rhythm - General Discussions](#)

Community Members

Community Calendar

Calendar Options

Calendar: [All Calendars](#)

Calendar Items During: [Next 90 Days](#)

View As: [Detailed List](#)


March 2020

2 [Save the Date March 2, 2020 - Rhythm User Group at Inspire 2020](#)
Monday, March 2 - Monday, March 2, 2020

Infor Xtreme

Rhythm for Commerce Online Documentation

- Go to <https://docs.infor.com/en-us/rhycomm/20.x>
- Includes:
 - Release Notes
 - Technical Requirements
 - Solution Overview
 - Setup & Administration Guide

 Documentation Central Products Cloud Technology

Rhythm for Commerce

Version: 20.x

[Home](#) / Rhythm for Commerce

Rhythm for Commerce Online Documentation Version 20.x

Title	Language	Date Published
Infor Rhythm for Commerce Online Help	English	2020-02-06
Infor Rhythm for Commerce Business Center Online Help	English	2020-02-06
Infor Rhythm Portal Online Help	English	2020-02-06
Infor Rhythm Services Online Help	English	2020-02-06
Infor Rhythm for Commerce Documentation List	English	2020-02-06

Additional information, including technical and installation guides, and earlier versions than those listed here, are available at [Infor Support Portal](#) (login may be required).

Take an Infor Campus Course

- Go to <https://campus.infor.com>
- Type in **Rhythm for Commerce** in the Search box 🔍
- Sort by “Recently Added” for a better view

The screenshot shows the Infor Campus search results for 'Rhythm for Commerce'. The interface includes a sidebar with filters for Resource Type, Owners, Tags, and Microlearning. The main content area displays a grid of search results, each featuring a thumbnail image, a title, a description, a price, and an 'ENROLL' button. The results are sorted by 'Recently Added' and show 73 results found.

RESOURCE TYPE

- All
- Bookmarks (0)
- Discussions (0)
- Files (0)
- Groups (1)
- Ideas (0)
- Learning Catalog (73)
- Links (0)
- Pages (0)
- Videos (0)

OWNERS

- Infor Campus (70)
- Thim Otskov (19)
- Niklas Forsman (10)
- Beth Boomstein (4)
- John Brown (1)
- more

TAGS

- com (1)
- Infor public sector (1)
- In (1)
- dmp (1)
- ion (1)
- more

MICROLEARNING

73 Results found for 'Rhythm for Commerce'

Sort by: Recently Added | Results per page: 25

Rhythm for Commerce: v20.2 RT What's New
Course (1 class)
Overview of new features released in Rhythm for Commerce v20.2 (February 2020). The features include an updated password policy message, multiple units of measure and CPQ integration.
0 USD

Rhythm for Commerce: v20.1 Features Overview
Course (1 class)
Rhythm for Commerce 2020 release training videos and corresponding presentation decks for all 2020 training releases (20.1 - 20.12).
0 USD

Rhythm for Commerce: v19.12 Features Overview
Course (1 class)
Overview of new features released in Rhythm for Commerce v19.12. The features are cXML punchout and CPQ integration (pre-release configuration and pricing) which is the initial use of CPQ rules engine such as preparing events prior to going live (ordering ...more)
0 USD

Rhythm for Commerce: v19.11 Features Overview
Course (1 class)
Overview of new features released in Rhythm for Commerce: v19.11
0 USD

Rhythm for Commerce: Rhythm Services Overview
Course (1 class)
Presentations and training materials for Rhythm for Commerce's Rhythm Services and Rhythm Notification Service.
0 USD

Rhythm for Commerce: v19.10 Features Overview
Course (1 class)
Overview of new features released in Rhythm for Commerce: v19.10
0 USD

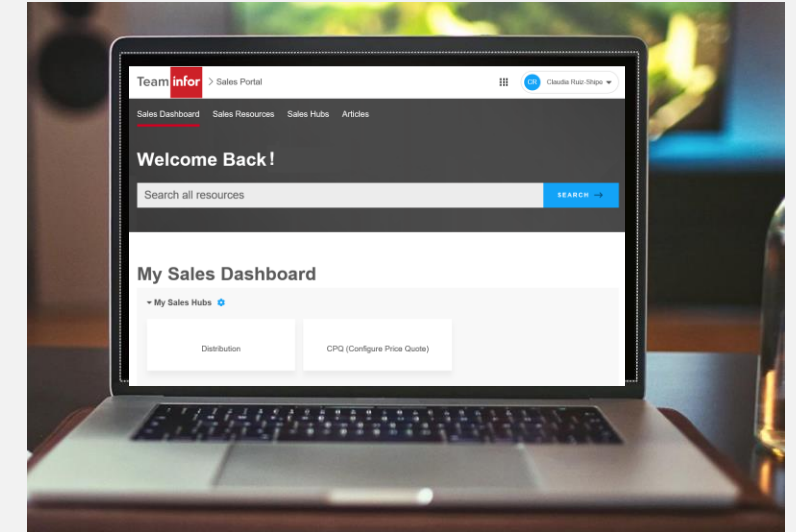
Finding Assets on the Sales Portal

Search for Rhythm for Commerce Resources

- On the Sales Portal homepage:
 - Type *Rhythm for Commerce* on the Search box
 - Yields all resources: Old & New (over 5K)
- For just updated resources:
 - Go to the FILTER BY menu
 - Select the Products menu
 - Start typing *Rhythm*
 - Select *Rhythm for Commerce*

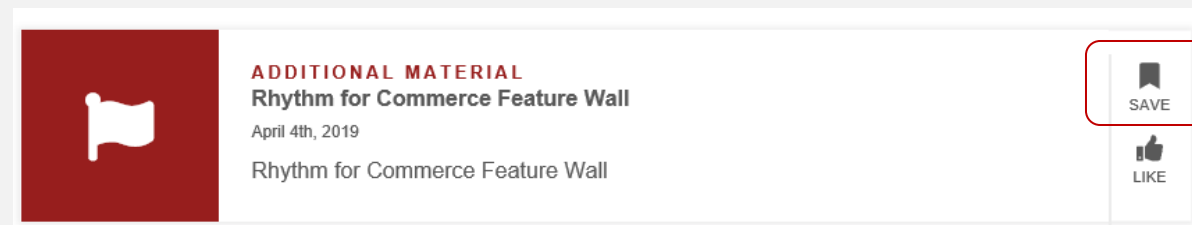
Bookmark your favorite resources

- On a specific resource, select the Save icon
- The resource will be bookmarked on your Sales Portal homepage



New Sales Portal is available via the new Team Infor page:
<https://team.infor.com>

Direct Sales Portal page is:
<https://team.infor.com/salesportal>



Product Information Wizard (PIW)

Know before you go...

Where to find specifics on the product:

- What other products does this product work with?
- How does this product talk to other products?
- What languages are available?

Direct Link:

<https://piw.infor.com>

Product Information Wizard Powered By Mongoose

Pick a Product: Infor Rhythm for Commerce
Pick a Version: Current
GA Date: Current
Product Manager: Catherine Henn

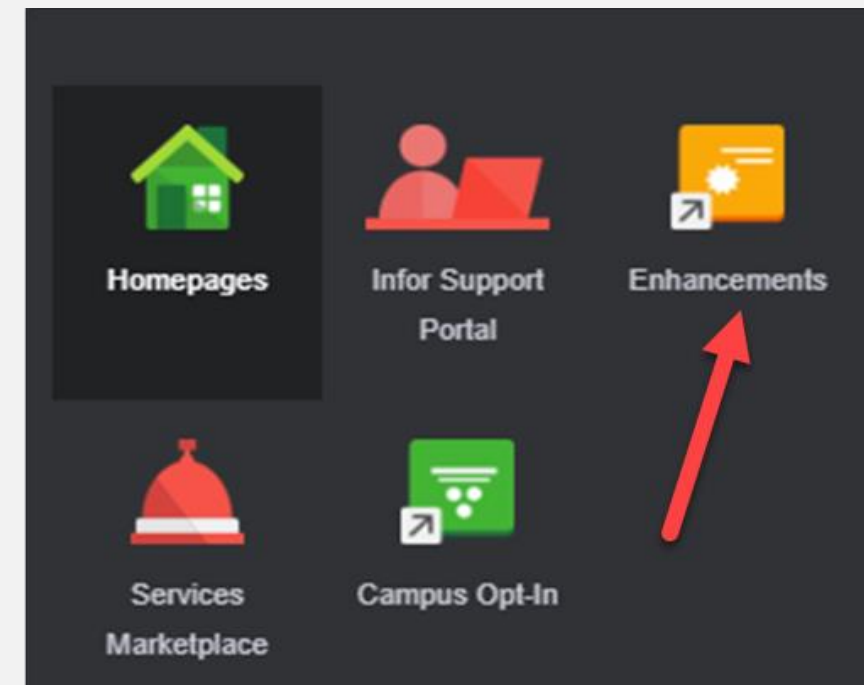
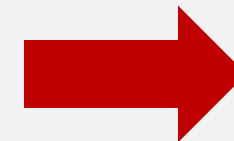
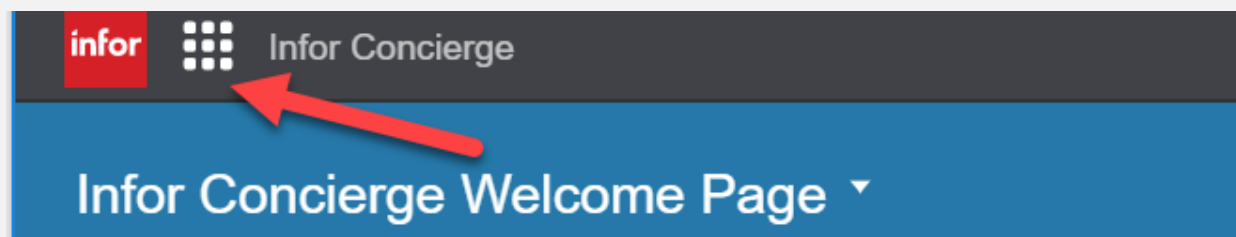
Who do I work with? What comprises this CloudSuite? How do I talk to others? What languages are available? >> More...

BODName	BOD Version	Inbound Status	Inbound Date	Outbound Status	Outbound Date
BillOfMaterials	2.14.0	Active	1/9/2020		
BillToPartyMaster	2.14.0	Active	1/9/2020		
CarrierParty	2.14.0	Active	1/9/2020		
Catalog	2.14.0	Active	1/9/2020		
CodeDefinition	2.14.0	Active	1/9/2020		
CustomerPartyMaster	2.14.0	Active	1/9/2020		
Invoice	2.14.0	Active	1/9/2020		
ItemMaster	2.14.0	Active	1/9/2020		
Location	2.14.0	Active	1/9/2020		
Promotion	2.14.0	Active	1/9/2020		
ReceivableTransaction	2.14.0	Active	1/9/2020		
SalesOrder	2.14.0	Active	1/9/2020	Active	1/9/2020
SecurityUserMaster	2.14.0	Active	1/9/2020		
Shipment	2.14.0	Active	1/9/2020		
ShipToPartyMaster	2.14.0	Active	1/9/2020		

Enhancement Request System (ERS)

Accessing ERS

- The enhancement request system (ERS) is the result of an initiative for a unified system that could be used by all customers and product management to see all enhancement requests submitted; collaborate on their suitability; prioritize them and be able to track their status.
- Access is reserved for customers and partners with an active Infor maintenance/subscription contract
- Customers and partners can access ERS via concierge.infor.com
 - Concierge has a widget which displays a summary view
 - The complete system can be access by clicking on the 9 dots in the top left-hand corner and selecting the 9 dots at the top of the screen




Infor Ambassador Reference Program

- Approved Customer Reference – **Cycleurope**
 - Approved May 2019
 - Case study: <https://www.infor.com/resources/cycleurope>
- Helpful Guides available on the [Reference Team Sales Portal](#)

CUSTOMER REFERENCE

Cycleurope




Cycleurope is part of the Grimaldi Industry Group and is one of Europe's leading bicycle companies. Cycleurope has distribution and sales in more than 50 countries around the world with its main market in Europe. They sell bicycles, parts and accessories.

www.cycleurope.com

Industry
Wholesale Distribution
Recreational Goods

Location
Stockholm, Sweden



Business challenges

- Distribution segment was undergoing radical changes. A leading online presence was critical for business success.
- Legacy technology limited ability to expand into new markets – required “start over” for every market
- Various technologies used across markets, making it very difficult and costly to manage.
- Legacy technology not able to support digital transformation strategy

Solution

Rhythm for Commerce

Why Infor?

- Powerful online presence offering a seamless shopping experience
- Significantly improved efficiency and scalability with one platform for all markets
- Branded customer experience per market
- Now able to offer mobile capabilities, critical for North America success.
- Cloud deployment frees up IT resources. Now receiving monthly updates automatically
- Seamless integration as the ERP and ecommerce are from the same vendor

“
It was critical for us to transform how we engaged with customers online. The legacy solutions we had in place could not meet our demands and were difficult and costly to manage.

Infor Rhythm for Commerce supports our need to quickly and easily expand into new markets, while offering our customers a seamless shopping experience with mobile access.
”

Kenneth Syvertsen
CIO
Cycleurope

Join Us!

Bi-Weekly Rhythm Implementation Updates

- Learn about the status of the Rhythm for Commerce customer implementations
- Join Tim Lyford (Director, Rhythm Services) on the bi-weekly call on Wednesdays 10AM EST

Monthly Product Newscast Calls

- Join us on a monthly Product Management call on everything Rhythm for Commerce
- Get the opportunity to ask questions
- Dates and times vary

If you would like to
be included,
please contact
Claudia Ruiz-Shipe

A person is walking away from the camera on a dirt path that winds through a mountainous landscape. The sun is low on the horizon, creating a strong backlight and a warm, golden glow across the scene. The mountains are rugged and covered in sparse vegetation. The Infor logo is prominently displayed in the center of the image, consisting of the word 'infor' in white lowercase letters on a red rectangular background. A small 'TM' trademark symbol is visible to the right of the logo.

infor

TM